ANNUAL REPORT

OF

CTC Telecom Inc. NAME

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ADDRESS

TO THE

IDAHO PUBLIC

UTILITIES COMMISSION

FOR THE

YEAR ENDED 2016

ANNUAL REPORT OF SMALL TELEPHONE COMPANIES TO THE IDAHO PUBLIC UTILITIES COMMISSION FOR THE YEAR ENDING DECEMBER 31, 2016

COMPANY INFORMATION

Exact name of utility: CTC	Telecom, Inc.			
Address of principal office:	P.O. Box 6	69, 130 Supe	rior St., Cambrid	ge, ID 83610
Telephone Number Area	Code (<u>208</u>)	257-3314	Email address:	rwiggins@ctctele.com
Cities or towns served: Hidde	en Springs and Bo	ise		
Name and title of officer having	ng custody of the g	general corpo	rate books of ac	count:
Richard Wiggins, President				
Address of office where corpo	orate books are ke	ept and phone	e number:	
P.O. Box 69, 130 Superior St	ι., Cambridge, ID 8	33610, (208) 2	257-3314	
Organized under the laws of	the State of:	Idaho		
Date of organization: 17-	Feb-98			
Form of organization (proprie	torship, associatio	n, corporatio	n):	Corporation
If a Subchapter S Corporation	n, please specify:			
Name and address of control	lling company, if ar	ny:	Cambridge Tele	phone Company, Inc.
P.O. Box 69, 130 Superior St	., Cambridge, ID 8	33610		
Names of affiliated companie	s. Give address ar	nd description	n of business: <u>Ca</u>	ambridge Telephone Company, Inc.
P.O. Box 69, 130 Superior St	., Cambridge, ID 8	3610-Teleco	mmunications Se	ervice;
CTC Construction, LLC P.O.	Box 88, Cambridg	e, ID 83610-0	Construction Ser	vices
P.O. Box 69, 130 Superior St Names of affiliated companie P.O. Box 69, 130 Superior St	t., Cambridge, ID 8 es. Give address ar t., Cambridge, ID 8	33610 nd description 33610-Teleco	n of business: <u>Ca</u> mmunications Se	ambridge Telephone Company, Inc. ervice;

OFFICERS

Report below the title, name and office address of each general officer of the utility at the end of the year. If there were any changes during the year, show the name, title, and address of the previous officer and the date of change.

Title	Name	Address
President	Richard Wiggins	1745 Fairview Ave., Weiser, ID 83672
Vice President	Kermit Wiggins	P.O. Box 69, Cambridge, ID 83610
Secretary	Kristie Kanady	P.O. Box 353, Cambridge, ID 83610
Treasurer	Joana Wiggins	P.O. Box 69, Cambridge, ID 83610

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DIRECTORS

List the name of each person who was a member of the Board of Directors at any given time during the year: (Fees related to meetings only.)

or Curi	Expired ent Term	Meetings Attended	Fees Paid
Name Will	Expire	This year	During Year
and Address			
Richard Wiggins			
P.O. Box 69, Cambridge, ID 83610) Indefinite	1	None
Kermit Wiggins			
P.O. Box 69, Cambridge, ID 83610) Indefinite	1	None
Kristie Kanady			
P.O. Box 353, Cambridge, ID 836	0 Indefinite	1	None
Joana Wiggins			
P.O. Box 69, Cambridge, ID 83610) Indefinite	1	None
Name of Chairman of the Board:	Richard Wig	ggins	
Name of Secretary (or Clerk) of Bo	ard: <u>k</u>	Kristie Kanady	
Number of Meetings of the Board	during the year:	1	

MANAGERS

List the name of each person who performed management duties for the Company during the year, and the total wages and bonuses paid to those persons: (Do not include Director fees in these amounts.)

Name	Title	Wages and Bonuses Paid

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NOTES TO THE FINANCIAL STATEMENTS

Please provide important information such as changes in accounting or depreciation practices, extensions or additions to the system; disposal of any substantial portion of the property of the utility; reorganization, mergers, or consolidations with other companies; leases executed; other contracts or agreements entered into; changes made in articles of incorporation or amendments; the occurrence of contingency losses or gains.

1 In 1998, CTC Telecom, Inc., (CTC) a wholly-owned subsidiary of Cambridge Telephone Company
Inc. was incorporated, with an initial investment of \$100,000. CTC operates as a Competitive
Local Exchange Carrier in the state of Idaho. Construction of plant facilities was complete in 1999
and began providing services on September 1, 1999. PCS wireless facilities were completed and
service initiated in September, 2001. Additional paid-in capital of \$1,900,000 was invested by
Cambridge Telephone Company, Inc. through December 31, 2015.

2 In 2015 the Company agreed to a term loan beginning January 29, 2016. The loan was for \$760,000 due January 29, 2023 with a variable interest rate of 4.98%.

3 The Company has annual operating lease payments of \$12,900.

4 As of December 31, 2016, InCom Telecom LLC is no longer a subsidiary of the Company. InCom Telecom LLC's assets have been consolidated under CTC Telecom, Inc.

5 During 2016, CTC Telecom acquired certain assets of Westel located in Boise for a purchase price of \$550,000.

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BALANCE SHEET Assets and Other Debits

T .(1)		Balance Beginning	Balance at End	Increase or
l itle of	Account	of Year	of Year	(Decrease)
4400	Current Assets			
1120	Cash and Equivalents			
1130	Cash Cash	22,535	34,281	11,746
1140	Special Cash Deposits			-
1150	Working Cash Advances			_
1160	Temporary Investments	40 477	405 400	
1180	Telecommunications Accts. Receivable	49,177	185,432	136,255
1181	Accts. Rec. AllowTelecommunications	000.005	405.075	-
1190	Other Accounts Receivable	622,295	105,975	(516,320)
1191	Accounts Receivable Allow Other			-
1200	Notes Receivable			-
1201	Notes Receivable Allowance		-	-
1210	Interest & Dividends Receivable	04.070	400 507	
1220	Material and Supplies	31,370	109,537	78,167
1280	Prepayments Prepayid Parts			-
1290	Prepaid Rents	-	5,931	5,931
1300	Prepaid Taxes			
1310 1320	Prepaid Insurance Prepaid Directory Expenses			
1330	Other Prepayments	<u>-</u>	9,248	9,248
1350	Other Current Assets		9,240	9,240
1000	Noncurrent Assets			
1401	Investment in Affiliated Companies	(406,108)	(572,267)	(166,159)
1402	Investment in Nonaffiliated Companies	93,169	84,491	(100,103)
1406	Nonregulated Investments			(0,070)
1407	Unamortized Debt Issuance Expense			
1408	Sinking Funds			
1410	Other Noncurrent Assets	70,278	70,278	-
1438	Deferred Maintenance & Retirements			
1439	Deferred Charges	7,900	7,900	
1500	Other Jurisdiction Assets - Net			-
	Property, Plant and Equipment			
2001	Telecommunications Plants in Service	4,254,053	4,996,939	742,886
2002	Prop. Held for Future Telecom. Use			-
2003	Telecom. Plant under Constr Short Term		35,935	35,935
2004	Telecom. Plant under Constr Long Term			-
2005	Telecom. Plant Adjustment			-
2006	Nonoperating Plant			-
2007	Goodwill			-
	Depreciation and Amortization Accounts	has a second and a second second		
3100	Accumulated Depreciated	2,725,277	2,977,615	252,338
3200	Accum. Depre Held for Future Use			-
3300	Accumulated Depreciation - Nonoperating			-
3400	Accumulated Amortization - Tangible			
3410	Accum. Amort Capitalized Leases			-
3420	Accum. Amort Leasehold Improvements			-
3500	Accumulated Amortization - Intangible			
3600	Accumulated Amortization - Other			<u> </u>
	TOTAL ASSETS	2,019,392	2,096,065	76,673

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BALANCE SHEET Liabilities & Stockholders' Equity

Title of Account	Balance Beginning of Year	Balance at End of Year	Increase or (Decrease)
Current Liabilities			
4010 Accounts Payable	411,642	433,193	21,551
4020 Notes Payable			-
4030 Advance Billings and Payments	127,482	189,330	61,848
4040 Customer Deposits			-
4050 Current Maturities - Long -Term Debt			-
4060 Current Maturities - Capital leases			-
4070 Income Taxes - Accrued			-
4080 Other Taxes - Accrued	10,361	10,062	(299)
4100 Net Current Defer. Oper. Income Taxes			-
4110 Net Current Defer. Nonoper. Income Taxes			-
4120 Other Accrued Liabilities		15,198	15,198
4130 Other Current Liabilities			-
Long-Term Debt			
4210 Funded Debt		682,577	682,577
4220 Premium on Long-Term Debt			-
4230 Discount on Long-Term Debt			-
4240 Reacquired Debt			-
4250 Obligations Under Capital Leases			-
4260 Advances from Affiliated Companies			-
4270 Other Long-Term Debt			
Other Liabilities & Deferred Credits			-
4310 Other Long-Term Liabilities			
4320 Unamort. Oper. Invest. Tax Credits - Net			-
4330 Unamort. Nonoper. Invest. Tax Credits - Net			-
4340 Net Noncurrent Defer. Oper. Income Taxes	229,572	245,887	16,315
4350 Net Noncur. Defer. Nonoper. Income Taxes	(33,763)	(30,951)	2,812
4360 Other Deferred Credits			-
4370 Other Juris. Liab. & Def. Credits - Net			
Stockholders' Equity	400.000	400.000	
4510 Capital Stock	100,000	100,000	-
4520 Additional Paid-In Capital	1,900,000	1,900,000	-
4530 Treasury Stock			
4540 Other Capital	(725.002)	(1 440 221)	(702 200)
4550 Retained Earnings	(725,902)	(1,449,231)	(723,329)
TOTAL LIAB. & OTHER CREDITS	2,019,392	2,096,065	76,673

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ANALYSIS OF TELECOMMUNICATIONS PLANT IN SERVICE

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Balance	End	of Year		57,586	280,138	•		1		402,185			17,254		541,518		1		922,499									2,668,247	•			13,365			85,620	4,996,939
Transfers	and	Adjustments									7,344		4,000						23,073												2					34,417
Plant	Retired	or Sold								(160,668)																										(160,668)
	Additions	During year			69,782										59,533				244,416									490,615							4,791	869,137
Balance	Beginning	of Year		57,586	210,356	•			,	562,853	1,183		13,254		481,985		,		655,010									2,177,632		,		13,365			80,829	4,254,053
			Analysis of Telecommunications Plant in Service	Land	Motor Vehicles	Aircraft	Special Purpose Vehicles	Garage Work Equipment	Other Work Equipment	Buildings	Furniture	Office Equipment	General Purpose Computers	Analog Electronic Switching	Digital Electronic Switching	Electro-Mechanical Switching	Operator Systems	Radio Systems	Circuit Equipment	Station Apparatus	Customer Premises Wiring	Large Private Branch Exchanges	Public Telephone Terminal Equipment	Other Terminal Equipment	Poles	Aerial Cable	Underground Cable	Buried Cable	Submarine Cable	Intrabuilding Network Cable	Aerial Wire	Conduit Systems	Capital Leases	Leasehold Improvements	Internet	TOTAL PLANT ACCOUNTS
			Analys	2111	2112	2113	2114	2115	2116	2121	2122	2123	2124	2211	2212	2215	2220	2231	2232	2311	2321	2341	2351	2362	2411	2421	2422	2423	2424	2426	2431	2441	2681	2682	1410	

These financial statements have not been subjected to an audit, review or compilation engagement, and no assurance is provided for them.

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	Balance	End	of Year																																			
	Transfers	and	Adjustments																																			
	Plant	Retired	or Sold		MPANY																																	
IDAHO Operations Only		Additions	During Year		SAME AS TOTAL COMPANY																																	
	Balance	Beginning	of Year	е																																		
				Analysis of Telecommunications Plant in Service	Land	Motor Vehicles	Aircraft	Special Purpose Vehicles	Garage Work Equipment	Other Work Equipment	Buildings	Furniture	Office Equipment	General Purpose Computers	Analog Electronic Switching	Digital Electronic Switching	Electro-Mechanical Switching	Operator Systems	Radio Systems	Circuit Equipment	Station Apparatus	Customer Premises Wiring	Large Private Branch Exchanges	Public Telephone Terminal Equipment	Other Terminal Equipment	Poles	Aerial Cable	Underground Cable	Buried Cable	Submarine Cable	Intrabuilding Network Cable	Aerial Wire	Conduit Systems	Capital Leases	l easehold Improvements	Intancibles		TOTAL PLANT ACCOUNTS
				Analy	2111	2112	2113	2114	2115	2116	2121	2122	2123	2124	2211	2212	2215	2220	2231	2232	2311	2321	2341	2351	2362	2411	2421	2422	2423	2424	2426	2431	2441	2681	2682	2690	20004	

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ANALYSIS OF ENTRIES IN ACCUMULATED DEPRECIATION Account 3100

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TOTAL Company Basis

	Balance	company pasis	Credits	Retirements	Balance
	Beginning of Year	Depreciation Rate*	During Year	and Adjustments	End of Year
Analysis of Entries in Accumulated Depreciation	u				
2112 Motor Vehicles	128,477	20.00%	42,924		171,401
2114 Special Purpose Vehicles					
2115 Garage Work Equipment					
2116 Other Work Equipment					
	348,842	3.00, 5.00%	20,007	(117,823)	251,026
2122 Furniture	1,095	12.50%	148	2,931	4,174
2123 Office Equipment	,				1
2124 General Purpose Computers	13,254	20.00%			13,254
2211 Analog Electronic Switching					
2212 Digital Electronic Switching	262,945	12.00%	87,782		350,727
2215 Electro-Mechanical Switching					
2220 Operator Systems					
2231 Radio Systems					1
2232 Circuit Equipment	399,967	9.00, 12.50%	70,417		470,384
2311 Station Apparatus					
2321 Customer Premises Wiring					
2341 Large Private Branch Exchanges	1				7
2351 Public Telephone Terminal Equipment					
2362 Other Terminal Equipment	1				
	ı				Ţ
2421 Aerial Cable	1				
_					
2423 Buried Cable	1,482,791	5.00, 6.5%	140,471		1,623,262
2424 Submarine Cable					.
2426 Intrabuilding Network Cable					
2431 Aerial Wire					.
1410 Internet	74,541	33.33%	5,481		80,022
2441 Conduit Systems	13,365	6.50%			13,365
TOTAL	2,725,277		367,230	(114,892)	2,977,615

*Please list individual depreciation rate for each account.

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ANALYSIS OF ENTRIES IN ACCUMULATED DEPRECIATION Account 3100

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IDAHO Operations Only

	Balance Beginning of Year	Depreciation Rate*	Credits During Year	Retirements and Adjustments	Balance End of Year
Analysis of Entries in Accumulated Depreciation 2112 Motor Vehicles		SAME AS TOTAL COMPANY	COMPANY		
2113 Aircraft					
2114 Opecial Fulpose Vellicies 2115 Garada Mork Eduinment					
2116 Other Work Equipment					
2124 General Purpose Computers					
_					
_					
-					
•••					
_					
2426 Intrabuilding Network Cable					
2431 Aerial Wire					
2441 Conduit Systems					
TOTAL					
*Please list individual depreciation rate for each account.					

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INVESTMENTS

Report below the investments in Accounts 1401, 1402 and 1406. Identify each investment as to the account in which included. Minor amounts in Account 1406 may be grouped by classes.

Description	Date Acquired	Book Cost of Investments Disposed of <u>This year</u>	Book Cost of Investments Held at <u>End of Year</u>
CoBank patronage	various		48,891
Allcom Stock	11/27/2002		29,600
InCom Telecom LLC	2013		(572,267)
RINA	2016		6000
Totals			(487,776)

RECEIVABLES

Itemize amounts show in Accounts 1180, 1190 and 1200. For notes receivable list each note separately and include the maturity date and interest rate. Minor amounts in Account 1210 may be combined.

	Amount at	<u>t End of Year</u>
Name of Company	Notes <u>Receivable</u>	Accounts <u>Receivable</u>
Customer accounts receivable		185,432
Interexchange carriers		3,204
InCom Telecom LLC		19,489
CTC Long Distance		60,714
Miscellaneous		6,143
USAC		16,425
Totals		291,407

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NOTES PAYABLE

For Notes Payable, list each note separately and include the maturity date and interest rate.

Name of Creditor	Date of Note	Interest <u>Rate</u>	Due Date	Face Amount
Totals				
10(415				

ACCOUNTS PAYABLE

Report below all Accounts Payable amounting to more than \$100.00

Name of Creditor	Amount
Cambridge Telephone Company	328,802
ADA County 911	1,524
Adams County Record	454
Batteries Plus	254
Dasco of Idaho	762
Electric Lightwave	3,143
ESPN Inc. Affiliate	588
Greatamerica Financial Services	147
Hi Tech Color	146
Idaho Power Company	1,849
Idaho State Tax Commission	437
West Safety Services	345
Mammoth Networks	2,264
Neonova Network Services	5,288
News Reporter	304
Onvoy Voice Services	188
Rina LLC	22,481
Taqua	1,171
Telecom Consulting Association	937
Universal Service Administrative Company	44,539
Other Miscellaneous	1,602
InCom	15,968_
Totals	433,193

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LONG - TERM DEBT

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Accounts 4210, 4240, 4250, 4260, 4270 and 4310

List the required data for each obligation included in these accounts, grouping them by account number and showing totals for each account. If any obligations mature serially or otherwise at various dates, give particulars in a note.

Interest for year	Amount	30,178						30,178
Interest	Rate	4.98%			7			
<u>Premium/</u> Discount Year	Amortized							
Premium/	<u>Total</u>							
Outstanding	<u>Year-End</u>	682,577						682,577
Fact Amount	<u>Authorized</u>	760,000						
Date of	<u>Maturity</u>	1/29/2023						
Date of	<u>Issue</u>	1/29/2016						
Class & Series	of Obligation	Zion Bank						Total

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CAPITAL STOCK

Report below the particulars called for concerning common and preferred stock at end of year, designating separate series of any general class. Show totals separately for common and preferred.

For each class of preferred stock, show the dividend rate and whether dividends are cumulative or noncumulative.

Show details in a footnote of capital stock sold during the year. Include number of shares, consideration received, premium or discount, and expenses incurred.

	Number of Shares	Par Value	Outstanding per Balance Sheet						
Class & Series of Stock	Authorized	<u>per Share</u>	Shares	Amount					
Common	5,000,000	No Par	10,000	100,000					

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INCOME & RETAINED EARNINGS STATEMENT

ltem	Total Company	Idaho Only
Total Operating Income (from page 15)	835,117	Same as
Total Operating Expenses (from page 17)	1,276,424	total company
7100 Other Operating Income and Expense		
7210 Operating Investment Tax Credits-Net		
7220 Operating Federal Income Taxes	(53,777)	
7230 Operating State and Local Income Taxes	(5,583)	
7240 Operating Other Taxes	19,171	
7250 Provision for Deferred Operating Income Taxes-Net	19,127	
7200 Operating Taxes (Total)	(21,062)	
7310 Dividend Income		
7320 Interest Income		
7330 Income from Sinking and Other Funds		
7340 Allowance for Funds Used During Construction		
7350 Gains/Losses from the Disposition of Certain Property	(42,845)	
7360 Other Nonoperating Income	(166,159)	
7370 Special Charges	(469)	
7300 Nonoperating Income and Expense	(209,473)	
7410 Nonoperating Investment Tax Credits-Net		
7420 Nonoperating Federal Income Taxes		
7430 Nonoperating State and Local Income Taxes		
7440 Nonoperating Other Taxes		
7450 Provision for Deferred Nonoperating Income Taxes-Net		
7400 Nonoperating Taxes		
7510 Interest on Funded Debt	30,178	
7520 Interest Expense-Capital Leases		
7530 Amortization of Debt Issuance Expense		
7540 Other Interest Deductions		j.
7500 Interest and Related Items	30,178	
7610 Extraordinary Income Credits		
7620 Extraordinary Income Charges		
7630 Current Income Tax Effect of Extraordinary Items-Net		
7640 Provision for Deferred Income Tax Effect of		
Extraordinary Items-Net		
7600 Extraordinary Items		
7910 Income Effect of Jurisdictional Ratemaking		
Differences-Net		
7990 Nonregulated Net Income	581,797	
AMOUNT TRANSFERRED TO RETAINED EARNINGS	(78,099)	
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OPERATING REVENUES

Item	Total Company	Idaho Only
Local Network Services Revenues		
5001 Basic Area Revenue	136,996	Same as
5002 Optional Extended Area Revenue		total company
5003 Cellular Mobile Revenue		
5004 Other Mobile Services Revenue		
5010 Public Telephone Revenue	~	
5040 Local Private Line Revenue		
5050 Customer Premises Revenue		
5060 Other Local Exchange Revenue	13,045	
5069 Other Local Exchange Settlements	67,201	
Network Access Services Revenues		
5081 End User Revenue (SLC)	114,972	
5082 Switched Access Revenue (Interstate)	4,365	
5083 Special Access Revenue		
5084 State Access Revenue (Intrastate)	129,128	
Long Distance Network Services Revenues		
5100 Long Distance Message Revenue - All	162,749	
Miscellaneous Revenues		
5230 Directory Revenue	2,124	
5240 Rent Revenue	188,724	
5250 Corporate Operations Revenue		
5261 Special Billing Arrangements Revenue		
5262 Customer Operations Revenue		
5263 Plant Operations Revenue		
5264 Other Incidental Regulated Revenue	23,571	
5269 Other Revenue Settlements		
5270 Carrier Billing & Collection Revenue Uncollectible Revenues		
5301 Uncollectible Revenue - Telecommunications	(7,758)	
5302 Uncollectible Revenue - Other	· · · · · · · · · · · · · · · · · · ·	
TOTAL OPERATING REVENUES	835,117	

Please identify the following revenues:

State USF \$_____. To what account were they booked?

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OPERATING REVENUES

	ltem	Total Company	ldaho Only
	Plant Specific Operations Expense		
6110	Network Support Expenses		Same as
6112	Motor Vehicle Expense	8,096	total company
6113	Aircraft Expense		
6114	Special Purpose Vehicles Expense		
6115	Garage Work Equipment Expense		
6116	Other Work Equipment Expense		
6120	General Support Expenses		
6121	Land and Building Expenses	41,669	
6122	Furniture and Artworks Expense		
6123	Office Equipment Expense		<i>a</i> .
6124	General Purpose Computers Expense	1,111	
6210	Central Office Switching Expenses		
6211	Analog Electronic Expense		
6212	Digital Electronic Expense	82,052	
6215	Electro-Mechanical Expense		
6220	Operators System Expense		
6230	Central Office Transmission Expenses		
6231	Radio Systems Expense		
6232	Circuit Equipment Expense	177,196	
6310	Information Origination/Termination Expense		
6311	Station Apparatus Expense		
6341	Large Private Branch Exchange Expense		
6351	Public Telephone Terminal Equipment Expense		
6362	Other Terminal Equipment Expense		
6410	Cable and Wire Facilities Expenses		
6411	Pole Expense		
6421	Aerial Cable Expense		
6422	Underground Cable Expense		
6423	Buried Cable Expense	96,649	
6424	Submarine Cable Expense		
6425	Deep Sea Cable Expense		
	Intrabuilding Network Cable Expense		
6431	Aerial Wire Expense		
6441	Conduit Systems Expense		
	TOTAL PLANT SPECIFIC OPERATIONS EXPENSE	406,773	

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OPERATING REVENUES

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	Same as
	total company
6,188	
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and the second	
367 229	
673,672	
<u> </u>	
	3
85,838	
124,841	
908	
36,069	
10,677	
23.484	
,	
71,138	
1,276,424	
	908 36,069 10,677 23,484 71,138

CENTRAL OFFICE DATA as of December 31, 2016 (unless otherwise indicated)

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Name of Central Office: Pre	<u>الج</u>	Hidden Springs x (es): 229								
Central Office Switch		Type: T-7	T-7000							
Check all that apply : Stand Alone <u>X</u> Host Remote		Check one: Digital <u>X</u> Analog		Check one: Electronic <u>X</u> Electro-Mechanical Other:						
Access Line Capacity Design: 10,000 Installed/Equipped:	К 1344			Access Lines in Use Customer Lines: (Include Centrex, PAL, Semi-Pub.) Public Telephone Lines0	<u>in Use</u> s: »x, PAL, Serr ne Lines0	(,Dub.)				
				Company Official Lines_7	ial Lines_7_	1				
Classification of Pustamor Across	tomor Acc	000		Company Test Lines_	Lines 0					
	Multi-	Residence Single Line	ine Multi	Subtotal	Centrex	Multi- Line	Business Single Line Mi	Line Multi-	Subtotal	Total Residence
	1-Party	1-Party	Party	Residence	N.A.R.	1-Party	1-Party	Party	Business	& Business
Beginning of Year New Connects		432 _ 329 _		432 329			40 -		40 12	472 341
Disconnects End of Year		90 – 671 –		90 671			36 _		16 36	106 707
Foreign Exchange: Dial Tone from this C.O.: 0 Dial Tone from another C.O.:	0:: 0 r C:0: 0	,		Directory Listings: Number of Customers with Nonpublished or Nonlisted:_173_	i ngs: tomers with	Nonpublis	hed or Nonlis	ted:_173_		
Custom Calling: Number of customers with at least one feature: Total number of features subscribed to:_39	with at leas es subscrit	st one feature	:495							

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NUMBER OF CALLS COMPLETED BY CUSTOMERS DURING (Year) 2016

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	Line	93.77																	
Toll Calls Originated (Total of all Carriers)	Total	66,297																	
I Calls Originated	Interstate	62,749																	
Tol	Intrastate	3,548																	
Calls	Line																		Page 19
Local Calls	(1000s)																		
Average #	UI CUSIONIEL	707																	
	Local Exchange	1 229	2	r		6	77	ω	σ		11	12	13	4	15	16	17		Rev 3/02

These financial statements have not been subjected to an audit, review or compilation engagement, and no assurance is provided for them.

ANNUAL REPORT FOR SMALL TELEPHONE COMPANIES YEAR ENDED DECEMBER 31, 2016.

CUSTOMER RELATIONS RULES COMPLIANCE

Rule IDAPA 31.21.01.603 Rule IDAPA 31.41.01.105

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Please provide copies of:

Summary of Customer Relations Rules for Telephone Corporations

Idaho Telephone Solicitation Act Notification

inethe a critetheader	Method	of	Notification:
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Mailed separately to customers		Yes <u>X</u>	_ No
Included in directory		Yes	No <u>X</u>
Date of notification	11/1/2016		
Alternate method of notification N/A			

Rule IDAPA 31.41.01.403.02

Record of Complaints:

	Number received by Company	4
Category	of complaints (if known):	
	Deposit Disputes	
	Charges on Bill	1
	Denial/Termination	
	Quality or Availability of Service	
	Carrier Selection/Assignment	
	Miscellaneous	3
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CERTIFICATE

S	tate	of	lda	ho	

County of Washington

WE, the undersigned RICHARD WIGGINS

)) ss

)

and_

of the CTC TELECOM, INC.

on our oath do severally say that the foregoing return has been prepared under our direction, from the original books, papers, and records of said utility; that we have carefully examined same, and declare the same to be a correct statement of the business affairs of said utility for the period covered by the return in respect to each and every matter and thing therein set forth, to the best of our knowledge, information and belief.

(Chief Officer)

(Officer in Charge of Accounts)

Subscribed and Sworn to Before Me this 13 day of April, (Year) 2017.

me Mundm

My Commission expires <u>2 - 2</u>, (Year) <u>2022</u>.

Rev 3/02

A LYNNE MUNDEN Notary Public State of Idaho

utility

DANA LYNNE MUNDEN
Notary Public
State of Idaho

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